

# Streamlining Time & Attendance Management with allGeo

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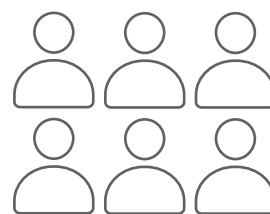


## Customer

Healthcare and Mobile Medical Equipment

## Introduction

In today's fast-paced healthcare environment, managing field service personnel efficiently is paramount. A leading supplier of mobile medical equipment sought a solution to streamline its time and attendance tracking processes. With multiple field workers deployed across various locations, the challenge was to accurately monitor their hours while ensuring seamless payroll integration.



**500+**

**Employees**

## The Challenge

The customer faced significant challenges in recording the time and attendance data of their field service workers. The existing manual processes were inefficient, prone to errors, and complicated by the necessity to transfer data to their payroll system, ADP. They required a robust solution that would not only automate these processes but also keep real-time tabs on employee whereabouts while maintaining compliance with industry standards.

## The Solution

allGeo provided a comprehensive and efficient field service workflow solution tailored specifically to meet the customer's needs. Utilizing the allGeo mobile app, the organization was able to implement several key features:



### Customizable Time Clock Buttons

Employees could easily log their hours with buttons such as "Start Shift" and "End Shift". This enhanced user experience and decreased the likelihood of errors during time entry.



### Geofencing Capabilities

The integration of geofencing technology enabled precise tracking of employee location during work hours. The software notified supervisors when workers arrived at or departed from designated sites, thereby ensuring accountability.



### Real-time GPS Tracking

The allGeo solution provided immediate access to each employee's GPS location, allowing the management team to generate detailed reports based on real-time data.



### Seamless Payroll Integration

Through well-designed connectors and API interfaces, the allGeo system facilitated a zero-touch process for exporting logs directly to the payroll system. This eliminated manual entry, drastically reducing the time spent on payroll preparation.

## Implementation and Outcomes

To ensure a smooth transition to the allGeo platform, specific reports were used to monitor the implementation process and improve workflow efficiencies:



### Breadcrumb Report

Showed the exact location of employees at any given moment, along with the duration spent at those locations.

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### Basic Manual Report

Provided insights into start and end locations, times, time spent at each site, and miles traveled, offering a comprehensive view of each worker's daily activities.

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### Standard Manual Report

Detailed daily time clock punches, including miles traveled between entries and any notes recorded during the shifts.

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### ADP TimeCards Report

Streamlined the payroll process by accumulating and formatting all time and attendance data for direct export to ADP.

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### Data Upload to sFTP Server & ADP

Every report was automatically uploaded to the internal server via a secure sFTP process daily, and time cards were sent to ADP without any need for manual intervention.

## Conclusion

The allGeo Field Workforce Automation solution revolutionized the time and attendance processes for the healthcare and mobile medical equipment supplier. By leveraging advanced technology for real-time tracking and efficient payroll integration, the company significantly improved operational efficiency, reduced errors, and ensured compliance. This successful implementation not only optimized workforce management but also allowed the customer to focus on their core business – providing quality healthcare equipment.

Through the strategic partnership with allGeo, the customer can now confidently manage their field workforce without the traditional inefficiencies that plagued their previous systems. The seamless integration of technology in their operations showcases the transformative potential of field workforce automation in the healthcare sector.



## About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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