

Streamlining Field Workforce Management with allGeo

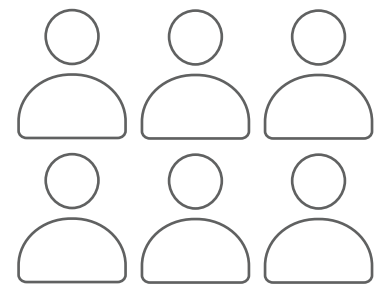
Field Workforce Automation

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Client Overview

The customer is a dynamic real estate company specializing in the procurement, renovation, relocation, and management of mid-market rental apartment buildings across Western Canada. With a commitment to enhancing the quality of living in their properties, the company relies heavily on its field workforce to ensure that operations run smoothly and efficiently.



250+
Employees

Challenge

Managing a workforce of over 250 field employees presents unique challenges, particularly regarding tracking their locations and accurately capturing time-clock data. The company was facing significant difficulties due to:

- ⦿ **Ineffective Time Tracking:** Employees were logging their hours manually, leading to discrepancies and inaccuracies in reported work hours.
- ⦿ **Multiple Shifts:** With field staff working different shifts, it became increasingly difficult to monitor attendance and performance.
- ⦿ **Geographical Spread:** With various properties spread across Western Canada, ensuring that team members were clocking in and out at the right locations posed a logistical hurdle

To address these challenges, the customer sought a solution that would automate the tracking of field staff locations, enabling seamless clocking in and out based on their shifts without manual intervention.

Solution

allGeo Field Workforce Automation presented an innovative, fully automated time-clocking solution tailored to the specific needs of the customer. Here's how allGeo transformed their operations:



Automated Time-Clocking

Utilizing cutting-edge Geofencing technology, allGeo implemented a system that automatically clocked employees in and out when they entered or exited designated locations, streamlining the time-tracking process entirely.



Customizable Geofenced Locations

The solution included the setup of multiple Geofenced areas corresponding to the company's properties. This ensured that employees were clocked in and out automatically during their shift hours without any need for manual input.



Dynamic Scheduling

With allGeo's automation, the customer was able to create tracking schedules for field staff based on their respective shifts, eliminating confusion and ensuring that everyone was accounted for.



Real-Time Alerts

Understanding the importance of oversight, allGeo configured custom alerts to notify managers under specific conditions:

- If an employee was outside a Geofenced location for more than 2 hours.
 - If an employee was inside a Geofenced location for more than 3 hours.
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Breadcrumb Reports

With the allGeo system in place, managers could effortlessly generate Breadcrumb Reports that provided detailed logs of check-in and check-out times, along with insights into the hours worked and miles traveled associated with each time clock event.

Results

The integration of allGeo Field Workforce Automation resulted in significant improvements for the customer:



Enhanced Accuracy

The automation of time tracking significantly reduced errors in reporting hours, leading to more accurate payroll processing.



Increased Accountability

With real-time alerts and tracking, managers now have better visibility into field operations, allowing for proactive management and improved workforce accountability.



Operational Efficiency

The automated Geofencing solution saved considerable time for both field employees and management, allowing the team to focus more on core business activities rather than manual time tracking.

Conclusion

By partnering with allGeo, the customer successfully addressed its field workforce management challenges. The automation of time tracking not only improved the efficiency of operations but also enhanced the overall accountability of their field employees.

This case study exemplifies how technological solutions can drive significant operational improvements in the real estate sector, ensuring that companies can better focus on their strategic goals and provide exceptional service to their customers.



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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