

# Amspec Case Study: allGeo Field Workforce Automation & the customer

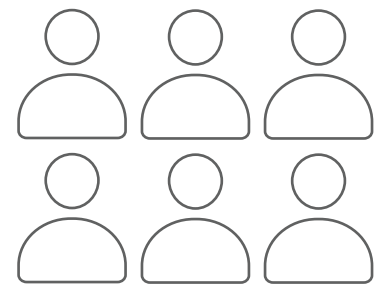
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## Overview

The company focuses on inspection and testing services, analyzing a range of products from biofuels and petroleum to petrochemicals and agricultural commodities.

Their commitment to enhancing workflow efficiency positions them as a leader in the industry.



**600+**  
**Employees**

## Challenge

The customer, a key player in the inspection and testing sector, faced significant challenges in tracking employee working hours and locations accurately. With a workforce operating on various shifts, including overnight, capturing precise logging of hours became critical. The primary challenges included:

- ⦿ **Manual Data Entry:** The existing process required manual input, which was time-consuming and prone to errors.
- ⦿ **Compliance Issues:** Employees working late shifts necessitated accurate tracking of hours worked before and after midnight, in line with State OSHA regulations.
- ⦿ **Integration Needs:** There was a pressing need for a seamless way to export employee time logs to ADP Workforce Now without manual intervention.

## Solution

To address these challenges, allGeo developed a tailored workflow solution. The implementation included the following elements:

### Key Features Implemented



#### Automated Time Tracking

allGeo deployed a powerful workflow that accurately tracked employee locations, along with their clock-in and clock-out times. This automation eliminated reliance on manual entries,



#### Overnight/Multi-Day Shift Management

Recognizing the unique requirements of employees working overnight, allGeo crafted a specific rule designed to monitor and split logged hours. This rule effectively distinguishes between pre-midnight and post-midnight shifts to ensure compliance with



#### Integration with ADP Workforce Now

With the integration of allGeo and ADP Workforce Now, the customer was able to automate the data export process.

Employee logs are now scheduled to be exported to ADP daily, streamlining payroll processes and freeing up valuable administrative time.

## Key Reports Generated

The allGeo solution provided the customer with insightful reporting capabilities that enhanced operational visibility:



### Breadcrumb Report

This report outlines the location trails of employees over a specified date range, visualized effectively in allGeo's map view. It allows management to verify employee activity and locations during their shifts.



### Standard Manual Report

This detailed report provides time and location stamps for each employee, showcasing their start and end punches along with the hours spent at each location. This ensures transparency and accuracy for employee tracking.

## Results

The implementation of allGeo's solutions led to remarkable improvements for the customer:



## Enhanced Accuracy

Automatic time tracking greatly improved the accuracy of employee hours, reducing compliance risks.

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## Time Savings

The automated reporting and integration with ADP reduced the administrative burden associated with payroll processing, allowing HR resources to focus on other strategic initiatives.

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## Regulatory Compliance

By accurately splitting hours for overnight workers, the customer is better positioned to comply with State OSHA regulations

## Conclusion

Through its partnership with allGeo Field Workforce Automation, the customer was able to overcome significant operational challenges. The customized workflows, automation features, and seamless integration with ADP Workforce Now have set a new standard in field workforce management.

As a result, the customer is now equipped with the tools necessary to enhance productivity, ensure compliance, and drive operational efficiencies.



## About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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