

allGeo Field Workforce Automation in the customer

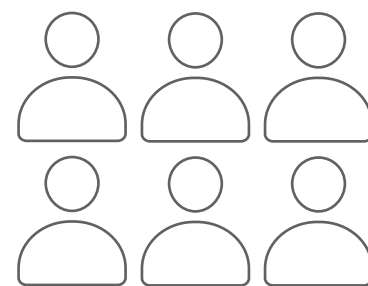
[Sign-up for trial](#)



Client Overview

The customer, a leader in providing essential healthcare services, realized that their field workforce management was inadequate and posed challenges in keeping track of employee hours, schedules, and job sites.

As the organization expanded, they required a more efficient system to manage their team effectively across multiple locations.



75+
Employees

Challenge

The the customer faced several challenges that needed addressing to streamline their operations:

- 🕒 **Location Tracking and Timeclock:** They required a robust system that allowed for easy location tracking and accurate timekeeping for employees working at different sites.
- 🔗 **Integration with ERP System:** They needed a solution that could seamlessly connect with their existing ERP system, WhenToWork, to import job schedules effortlessly.
- 📄 **ADP Integration:** Additionally, there was a necessity to transmit time records to ADP for payroll purposes.

A significant gap in their operations was the absence of a connector to import data from WhenToWork into allGeo, which was crucial for managing their workforce effectively.

Solution Implementation

In collaboration with allGeo, the the customer adopted a comprehensive setup to resolve their challenges:



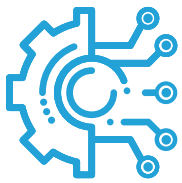
Employee and Site Management

allGeo facilitated the addition of employees into the system. Sites were designated as Jobsites, while Cost Centers were established as Tasks within the platform.



Task Assignments

Tasks and employees were assigned to various Jobsites, ensuring that the workflow was organized. Furthermore, each Cost Center was tagged with an ID for easy reference and reporting.

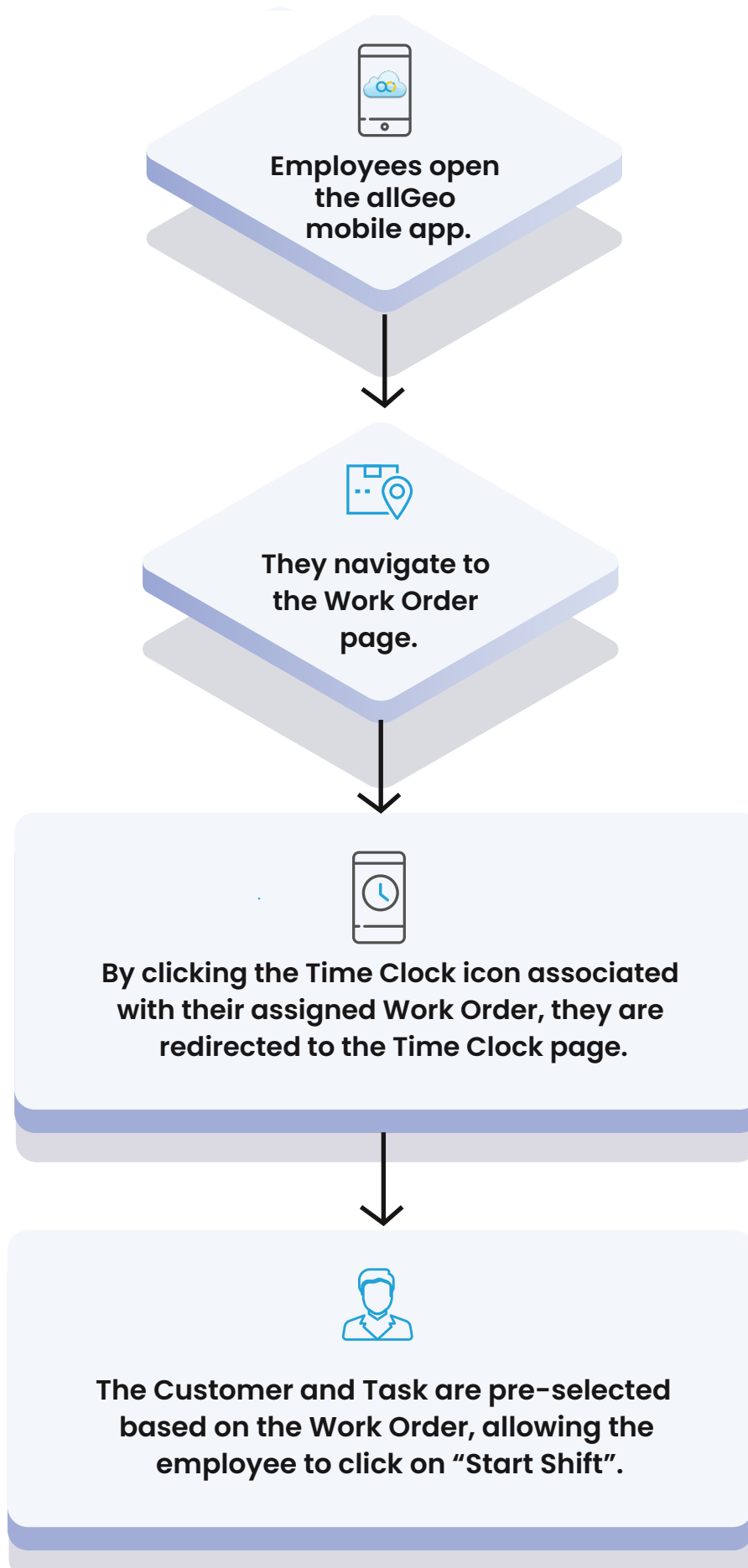


Connector Development

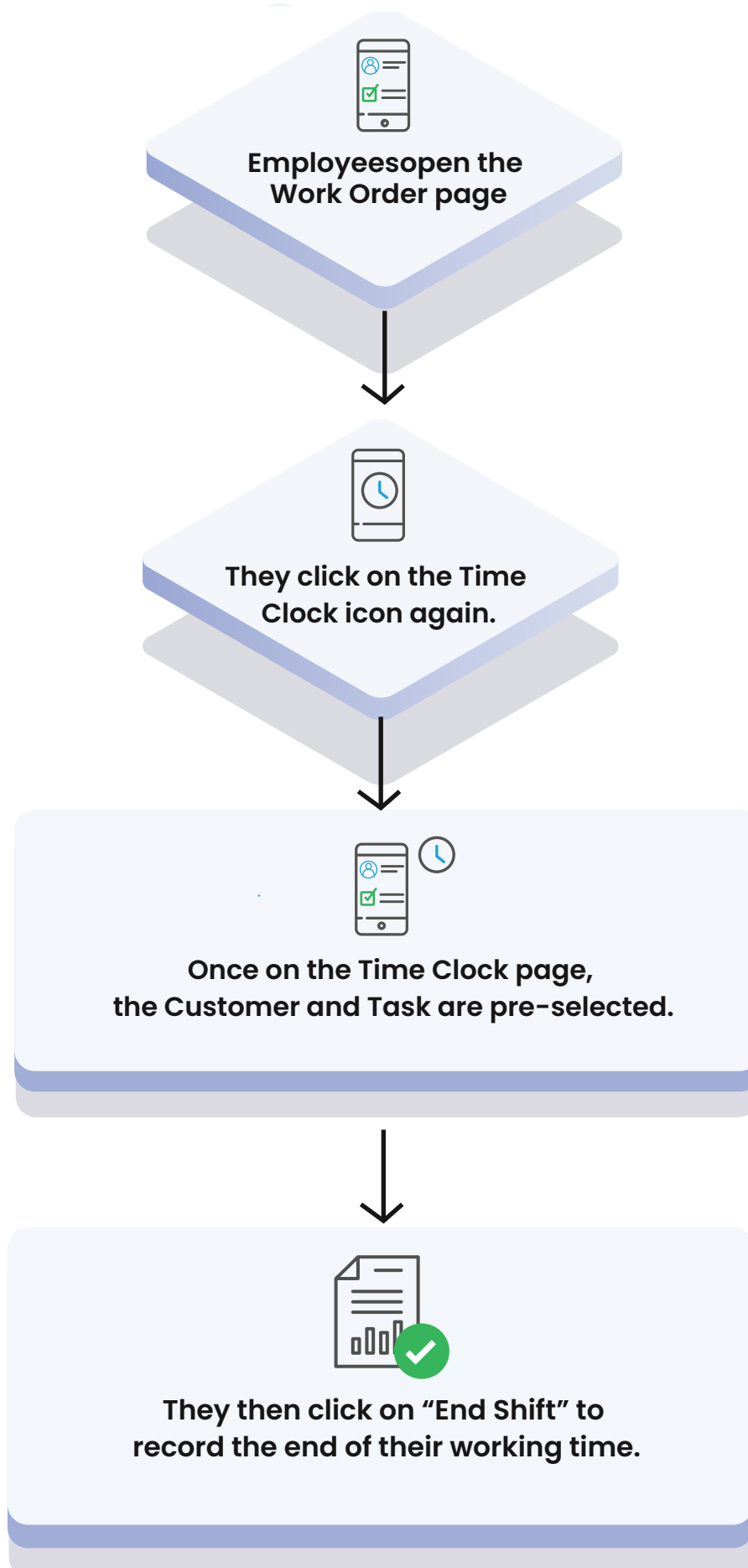
The development of a connector to integrate WhenToWork with allGeo was critical. This allowed for the automatic pulling of schedules (WO) into allGeo, keeping all workforce data synchronized and up-to-date.

End User Workflow

The new solution significantly enhanced the experience for field employees, enabling them to manage their shifts with ease:



To Clock-Out



Results

By implementing the allGeo Field Workforce Automation solution, the customer achieved significant improvements in their workforce management. The integration with WhenToWork allowed for seamless schedule management, while the ADP connection ensured accurate payroll processing.

Employees benefited from the ease of clocking in and out, which resulted in increased accountability and accurate timekeeping. Overall, the transition led to enhanced operational efficiency, allowing the customer to focus on delivering high-quality healthcare services rather than getting bogged down by administrative challenges.

Conclusion

The adoption of allGeo Field Workforce Automation marked a profound leap forward for the customer, addressing their specific requirements while providing scalable solutions to meet future growth.

The collaboration not only improved the workforce's effectiveness and productivity but also strengthened the organization's commitment to providing exceptional healthcare services.



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

Contact Us



Tel: +1-415-496-9436



Fax: +1-800-507-1673



Email: sales@abaq.us