

### Industry

Hospitality

Customer

A hotel management company

# **Customer need**

The customer needed to track and record real-time details of their employees' activities while working in the hotel, ensuring efficient and accurate monitoring of tasks.

# New Workflow with allGeo

To meet this need, the allGeo application was used. The setup process included configuring employee details by navigating to the Company section, selecting an employee, and entering necessary information like the phone number.

Employees began their day by opening the allGeo app and pressing "Start Shift." They ended their shift by pressing "End Shift." During their shift, employees scanned QR codes for tasks using the app, ensuring real-time task recording.

Several key reports supported this workflow. The Standard Manual Report checked the hours employees spent between shifts. The Message Report detailed QR code scans, and the Breadcrumb Report tracked employee locations during the day

#### Here are the reports that were generated:

- Standard Manual Report : This report shows the punch-in and out records along with the total hours and miles.
- **Message Report :** This report will show all the messages and attachments taken in the fields like forms, notes, images, etc.
- **Breadcrumb Report :** This report will give you all the location trails of the employees for that particular date range.







Manual Report



#### About allGeo

allGeo is a leading provider of field service management for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as Scheduling, Time Clock, Tracking & Monitoring, Mileage, Dispatch Messaging, Mobile Forms, Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, Lone worker safety with E911 integration, Electronic Visit Verification (EVV) for home health care, and Field Inspection using QR / mobile forms. The allGeo platform integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

### **Contact Us**

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