

Industry

Facilities Maintenance

Customer

Headquartered in Irving, Texas, CTJ has provided exemplary custodial services across various sectors including government, private, military, educational, and sports facilities in multiple states for over 25 years. With a leadership team boasting over 200 years of combined experience, CTJ consistently upholds an outstanding performance record and is proudly certified as a Minority/Woman Business Enterprise.

Customer need

The customer required a comprehensive solution to streamline their cleaning operations. Specifically, they needed a system to accurately record the type of cleaning performed by their staff for each vehicle and display this information along with the date it was completed. The existing manual time clock process was cumbersome and inefficient, as it required multiple clock-ins and clock-outs for each cleaning task. This led to user dissatisfaction and highlighted the need for a more efficient workflow.

New Workflow with allGeo

To meet these requirements, a new workflow was implemented using allGeo. The customer needed a platform to record cleaning details and scan vehicle numbers via QR code. This streamlined the process and replaced the cumbersome manual system.

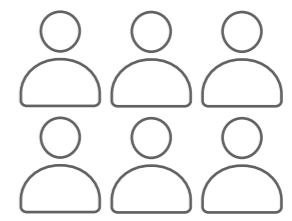
A critical addition was the Business Intelligence (BI) dashboard, which allowed mobile app users to view the type of cleaning, last scanned vehicle, completion date, days since cleaning, and the staff member who performed it. This provided a detailed overview for better management.

The new user workflow included launching the app, selecting the task, scanning the vehicle's QR code, adding notes if needed, and submitting the task. This was much simpler and more efficient than the previous system.

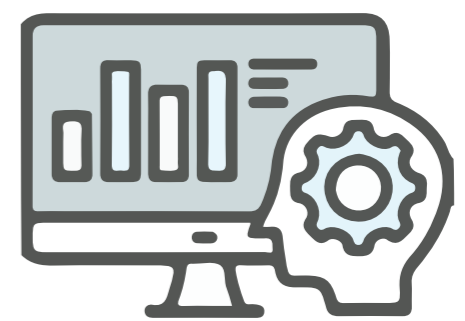
The allGeo setup involved adding employees, defining job sites (clients), specifying tasks (types of cleaning), and using QR codes for vehicle numbers. Users submitted cleaning details and QR codes via the allGeo mobile app, with the information captured in the barcode message report.

Here are the key reports that were generated

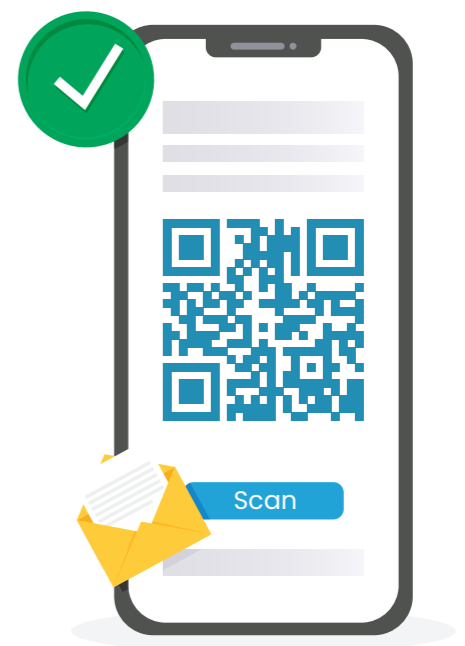
- **Barcode Message Report** : This report captured the scanned number and type of cleaning.
- **Custom Report** : This report, sorted by the type of cleaning, would display the following columns: QR scan, task, date and time, address, and message/notes.



108+
Employees



BI Dashboard



Barcode Message Report



Custom Report



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include - Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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